



TIC Quality Control Pvt. Ltd.
CODE OF INTEGRITY & CONDUCT POLICY

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- ✓ TIC QC is committed to conducting all certification activities with the highest standards of integrity, honesty, professionalism, and ethical behaviour in accordance with ISO/IEC 17065:2012, applicable certification scheme requirements, and statutory and regulatory requirements.
- ✓ All employees, auditors, technical experts, committee members, subcontractors, and other personnel acting on behalf of TIC QC shall perform their duties honestly, fairly, independently, and responsibly, and shall safeguard the credibility and reputation of TIC QC.
- ✓ All personnel shall maintain impartiality, avoid actual, potential, or perceived conflicts of interest, and immediately declare any situation that could influence their objectivity or independence.
- ✓ All information obtained or created during certification activities shall be treated as confidential and shall not be disclosed or used for personal, commercial, or any unauthorized purpose except as required by law or the applicable certification scheme.
- ✓ Personnel shall not solicit, offer, accept, or receive any bribe, gift, hospitality, favour, commission, or other inducement that could influence, or appear to influence, their professional judgement or certification decisions.
- ✓ Personnel shall conduct themselves professionally and ethically while dealing with clients, colleagues, accreditation bodies, regulatory authorities, and other interested parties, and shall avoid any behaviour that may adversely affect the reputation or credibility of TIC QC.
- ✓ All personnel shall comply with the applicable laws, regulations, accreditation requirements, certification scheme requirements, and TIC QC policies, procedures, and documented management system requirements.
- ✓ Any actual or suspected breach of integrity, confidentiality, impartiality, conflict of interest, fraud, bribery, corruption, or other unethical conduct shall be reported promptly through the established TIC QC reporting process.
- ✓ TIC QC shall not tolerate any act of fraud, corruption, bribery, falsification of records, misuse of confidential information, or any other unethical practice. Appropriate disciplinary and corrective actions shall be taken for any violation of this Policy.
- ✓ Top Management is responsible for promoting a culture of integrity and ethical conduct and for ensuring that this Policy is communicated, implemented, and complied with by all personnel associated with TIC QC.


Rand Khalifa
CEO