



TIC Quality Control Pvt. Ltd.  
**Certification Agreement**

| <i>Prepared &amp; Issued By</i> | <i>Approved By</i> |
|---------------------------------|--------------------|
| Project head & Quality Manager  | <i>CEO</i>         |



### Record of Amendments

The following is a summary of the most recent revisions to this documented information.

| Date       | Revision No. | Amended By | Description of Changes |
|------------|--------------|------------|------------------------|
| 11-04-2026 | 0            |            | Initial Release        |
| 23-06-2026 | 1            | Yash Patel | Added last point xx    |
|            |              |            |                        |
|            |              |            |                        |
|            |              |            |                        |



TIC Quality Control Pvt. Ltd.  
**Certification Agreement**

Signed between

**(NAME OF THE COMPANY)** having its registered office at **(ADDRESS OF THE COMPANY)**

who is referred to as “client/ applicant” hereon and

**TIC Quality Control** having its registered office at Office 1020, ABC Tower 4, Sector – 135, Noida, Delhi - 201304 referred to as “CB” hereon On

..... day..... Month..... Year having TIC Quality Control India file No.: \_\_\_\_\_

**General**

The Client ensures to comply and agree with the following:

- i. Always fulfil the certification requirements including product specific requirement as specified in the document “Certification Criteria – UAS Certification Scheme”, the certification process described in the document “Certification Process – UAS Certification Scheme”, the applicable regulatory requirements, the requirements specified in this document, as applicable and the changes in them as communicated by the CB time to time;
- ii. the liability on account of non-conforming product shall rest with the certified entity;
- iii. the client makes all necessary arrangements for the conduct of evaluation including provision for examining documentation and access to records of initial certification, renewal if sought and resolution of complaints by assessors, scheme owner (QCI), NABCB, technical experts for assessments and regulator(s);
- iv. make provisions, where applicable, to accommodate the presence of observers (e.g. accreditation body assessors. Regulators or trainee evaluators);
- v. makes claims regarding certification only in respect of the scope for which certification has been granted;
- vi. does not use its certification in such a manner as to bring the CB into disrepute and does not make any statement regarding its certification which the CB may consider misleading or unauthorized;



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- vii. upon suspension or cancellation/withdrawal of certification, discontinues its use of all advertising matter that contains any reference thereto and returns as required by the certification scheme any certification documents and takes any other measure;
- viii. endeavors to ensure that no certificate or report nor any part thereof is used in a misleading manner;
- ix. if the client provides copies of the certification documents to others, the documents shall be reproduced in their entirety
- x. in making reference to its UAS Certification Scheme in communication media such as documents, brochures or advertising, complies with the requirements of the CB if applicable;
- xi. applies a Certification Mark to each certified UAS, or to product packaging, or on information accompanying each product, if applicable (cross reference Part 6 clause 4 and 5);
- xii. keeps a record of all complaints and adverse incident reporting made known to the client relating to the compliance with certification requirement and to make these records available to the CB when requested, and
  - a. takes appropriate action with respect to such complaints and any deficiencies found in products and services that affect compliance with the requirements for certification;
  - b. records the actions taken.
- xiii. The client shall inform the CB, without delay, of matters that may affect ability to conform to the certification requirements. These shall include changes in:
  - a. the legal, commercial, organizational status or ownership,
  - b. organization and management (e.g. key managerial, decision-making or technical staff),
  - c. contact address and production sites/premises,
  - d. modifications to the major inputs or other materials with potential to affect the product quality and safety; framing practices or the technology and in the internal control measures which are significant in nature.
  - e. any other information indicating that the product may no longer comply with the requirements of the UAS Certification Scheme and certification criteria



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- xiv. In the event of changes affecting the capability to comply with the requirements of the UAS Certification Scheme as mentioned above, or in the event of changes in the certification criteria or certification process requirements the statement of conformity shall be processed for cancellation and the client shall agree for the same and client shall apply for a new certification.
- xv. Clients shall maintain records of complaints received and their resolution and inform the CB of the same.
- xvi. All the personnels involved in certification activities are bound by TIC Quality Control code of confidentiality.
- xvii. All the information collected during the certification process of UAS will be kept confidential and the CB shall share the information with the regulator/ scheme owner or any other competent authority in case of a complaint or appeal is raised against the UAS or the above-mentioned company or as and when asked by them.
- xviii. In the event of a transfer of certification or application wherein the Client elects to move from one CB to another, the receiving CB may request from the existing CB information pertaining to the reasons for such transfer and/or the Client's performance with respect to certification requirements. The existing CB shall be obligated to provide the requested information within a reasonable period, not exceeding ten (10) days from the date of receipt of such request. The disclosure of such information shall not be deemed confidential, and the Client hereby expressly agrees and confirms that it shall not raise any objection to such disclosure by the CB.
- xix. All the information collected during the process of type certification shall be retained by the CB for a period of ten years in TIC Quality Control share point which is a secured data handling facility.
- xx. Post grant of Type Certificate, the applicant shall make an application to QCI for the use of certification mark and sign the agreement. The applicant shall abide to the Rules of use of certification mark at all times.

The applicant hereby accepts and agrees with the above terms as documented in this agreement.

**Sign:**

**Sign:**

**Name:**

**Name:**

**Designation:**

**Designation:**

**Organization Name:**

**Organization Name: TIC Quality Control**

**Stamp:**

**Stamp:**