



TIC Quality Control Pvt. Ltd.
IMPARTIALITY, CONFIDENTIALITY AND
CONFLICT OF INTEREST POLICY

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- ✓ TIC QC is committed to carrying out all certification activities impartially, objectively, and without bias. The certification body shall not allow commercial, financial, or other pressures to compromise the impartiality of its certification decisions and related activities.
- ✓ TIC QC identifies, evaluates, and manages risks to impartiality on an ongoing basis, including risks arising from its own activities, relationships, and the relationships of its personnel. Where risks to impartiality are identified, appropriate controls are implemented to eliminate or minimize those risks to an acceptable level.
- ✓ All personnel involved in certification activities, including internal and external personnel and committees that can influence certification, are required to act impartially and declare any actual, potential, or perceived conflict of interest.
- ✓ TIC QC also ensures that its certification activities are not linked in a way that could create a conflict of interest with consultancy or other services that might compromise impartiality.
- ✓ TIC QC is committed to maintaining the confidentiality of all client information obtained or created during certification activities, except where disclosure is required by law, contractual obligations, or accreditation requirements.
- ✓ Information related to clients shall not be disclosed to unauthorized parties without written consent from the client, unless legally mandated.
- ✓ All employees, committee members, and subcontractors are bound by confidentiality agreements and are responsible for safeguarding sensitive information.
- ✓ Top management is responsible for ensuring impartiality, confidentiality, and integrity throughout all certification activities and for fostering a culture that protects these principles.