



## TIC Quality Control Pvt. Ltd. QUALITY POLICY

### **Quality Policy**

TIC Quality Control (TIC QC) is committed to delivering impartial, independent, and competent Testing, Inspection, and Certification (TIC) services. We ensure strict adherence to applicable international accreditation standards, statutory and regulatory requirements.

We uphold the principles of integrity, confidentiality, non-discrimination, and freedom from conflict of interest in all our operations, supported by a robust quality management system and risk-based approach.

We strive to enhance customer confidence and satisfaction through timely, reliable, and value-added services, while continually improving the effectiveness of our management system.

### **Vision Statement**

To achieve excellence in Testing, Inspection, and Certification services by maintaining a strong quality management system that builds trust among clients and end users.

### **Mission Statement**

To become a preferred global, regional, and local solution provider in Testing, Inspection, and Certification services by delivering innovative solutions, while strictly adhering to our code of conduct, integrity, and professional ethics.

### **Quality Objectives**

- Compliance with applicable legal and accreditation requirements
- Impartial, independent, and non-discriminatory operations
- Risk-based certification and decision-making
- Timely and reliable service delivery
- Confidentiality and integrity in all activities
- Continual improvement and customer satisfaction

**Rand Khalifa**  
**CEO**