

Access to Non-Confidential Information

TIC Quality Control Pvt. Ltd. (TICQC) is committed to transparency, impartiality, and maintaining public confidence in its certification activities.

Upon request, TICQC may provide access to or disclose non-confidential and non-proprietary information related to its certification activities, subject to applicable legal, contractual, and accreditation requirements.

The information that may be made available includes:

Certification Information

- Information regarding certification schemes operated by TICQC.
- Certification processes and procedures.
- Scope of certification services offered.
- Certification requirements and applicable standards.

Certified Clients Information

- Name of certified organizations.
- Scope of certification granted.
- Certification status (valid, suspended, withdrawn, or expired), where applicable.

Public Information

- Impartiality Policy.
- Complaints and Appeals Procedure.
- Use of Certification Mark and Certification References.
- List of approved subcontractors, where applicable.
- Contact information for certification-related enquiries.

Commitment to Transparency

TICQC makes available relevant non-confidential information to strengthen public trust and stakeholder confidence in its certification system. The objective is to ensure that certification activities are conducted in an open, transparent, impartial, and responsible manner.

For requests regarding non-confidential information, please contact:

Email: info@ticqc.in

Website: www.ticqc.in