



TIC QUALITY CONTROL

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ISO 14001:2015 Environmental Management System
ISO 45001:2018 Occupational Health & Safety Management Systems
ISO/IEC 17020:2012

ABOUT

Strategically headquartered in Dubai, TIC Quality Control is a quality control service company that takes pride in offering consulting services and quality solutions in highly competitive environments. We strategically adapt and make performance improvements in line with current market trends, delivering best practices for projects of all sizes.

Our inspection services are led by a group of experienced and skilled engineers and professional inspectors within the field, who help clients eliminate the risk of product defects, assure material safety, and meet industry and regulatory requirements. We are dedicated to helping you meet the safety, quality, and ethical standards you demand throughout your supply chain.





OUR TEAM

TIC takes pride in its team of highly skilled and experienced managers, experts in the Oil & Gas sector, and certified engineers with diverse backgrounds in various fields and projects.

Additionally, we have a professional cadre of certified inspectors and surveyors. We are committed to continuous improvement, ensuring that our TIC Quality Control team undergoes regular training and education to remain at the forefront of industry standards and practices.

MISSION

To become the preferred global, regional, and local solution provider and to lead the inspection and third-party services market by introducing innovative solutions to our clients and adhering strictly to our codes of conduct.

VISION

To succeed, we must evolve, maintain commitment to our strong work ethics, have a passion for staying current with the latest innovations in our industry, and continually seek new and improved ways of working. Our goal is to deliver the right services and solutions in the right context at the right time.

VALUES

To achieve sustainable growth, we believe in the fundamental commitment of social responsibility at the core of our operations, which includes accountability and integrity. We are dedicated to ongoing self-improvement.

OUR COMPLIANCE PRINCIPLE TO TIC COUNCIL

Our commitment to compliance is a cornerstone of our operations, embodying the highest standards of ethical conduct, integrity, and adherence to all applicable laws and regulations. In alignment with the TIC Council's requirements, we have established a comprehensive framework that guides our interactions with employees, stakeholders, and the community.

This commitment is reflected in our robust governance structure, comprehensive employee training, strict confidentiality protocols, and our dedication to health, safety, and financial integrity. We actively extend these principles to our business partners, ensuring a culture of compliance that permeates every facet of our operations.



INDEPENDENCE

Maintaining independence and objectivity

Avoiding undue influence



IMPARTIALITY

Ensuring decisions recommendations are free from bias

Treating all stakeholders fairly and equally



TRANSPARENCY

Being transparent in operations and communications

Providing clear and accurate information



COMPLIANCE

Complying with all relevant laws and regulations

Adhering to the TIC council code of ethics



CONTINUOUS IMPROVEMENT

Promoting innovation and enhancement of process



CONFIDENTIALITY

Protecting client information and proprietary data

Safeguarding against unauthorised access or disclosure



COMPETENCE

Possessing the necessary expertise and qualifications

Continual Training and development



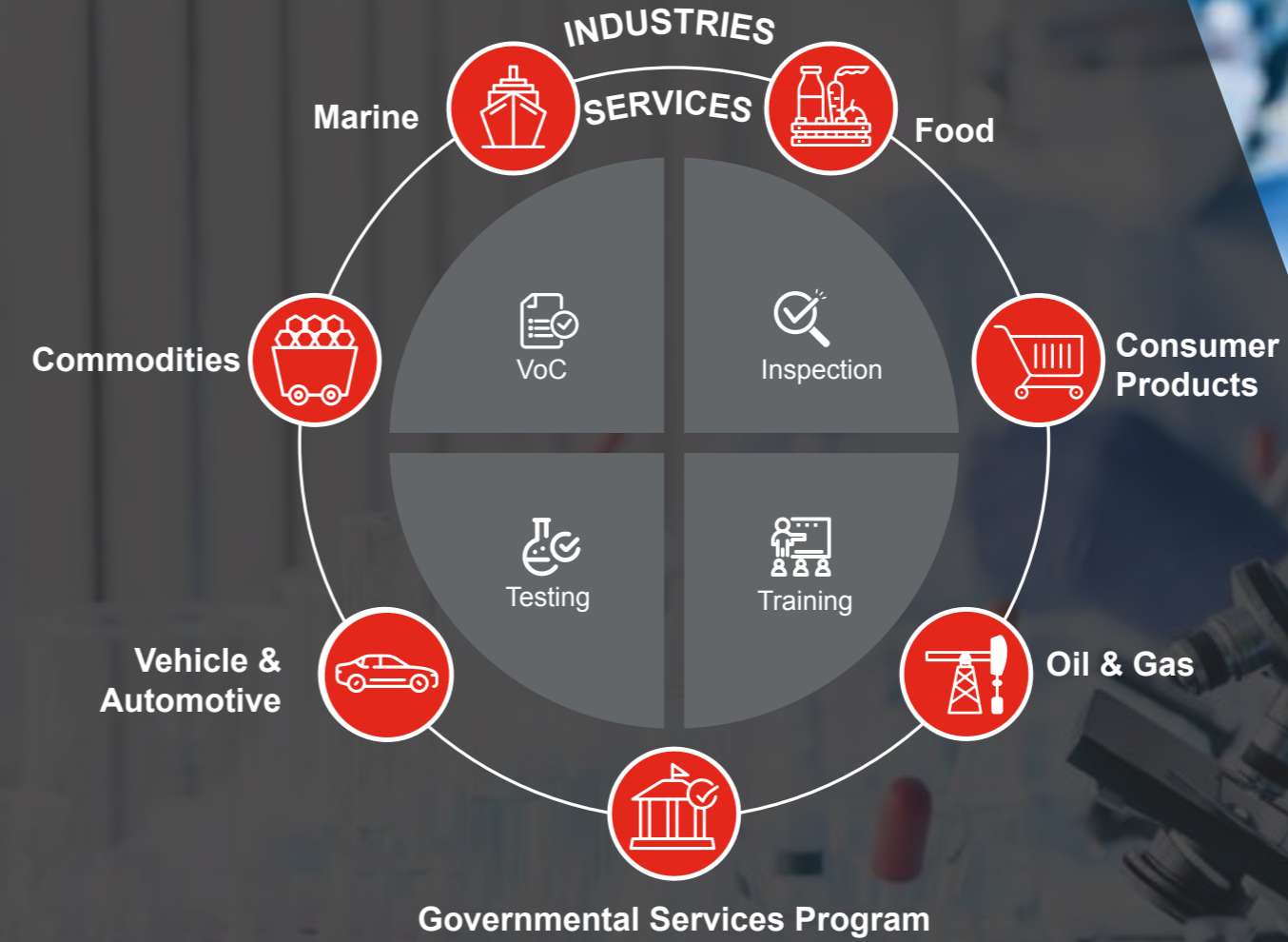
INTEGRITY

Upholding the highest standard of impartiality, honesty, and fairness

Avoiding conflicts of interest

Ensuring decisions and actions are driven by professional considerations

INDUSTRIES AND SERVICES



GOVERNMENT SERVICES PROGRAMS

TIC manages various governmental conformity verification programs, all carefully designed to maintain the quality and safety standards specified by the importing country. By implementing these initiatives, we focus on safeguarding consumers and the environment while also enhancing the standing of companies.

We carry out extensive conformity evaluations before goods are shipped, carefully reviewing and verifying the documents, gathering samples for lab testing when required, and inspecting goods physically.

Once the conformity assessment process is complete, we issue the mandatory certificate required by the authorities of the importing country. This certificate of conformity (CoC) guarantees that shipments will not be rejected, allowing importers to smoothly clear their goods through customs.

IRAQ VERIFICATION OF CONFORMITY PROGRAM (VOC)

The Central Organization for Standardization and Quality Control (COSQC) in Iraq has implemented a program for the pre-inspection, testing, and issuance of certificates of conformity for goods imported into the Republic of Iraq.

This program is designed to ensure that all imported goods meet the required safety, quality, and regulatory standards before they are allowed into the Iraqi market.

VOC Programme Goals:

- Prevent non-compliant and fake products from entering the market.
- Simplify customs clearance process.
- Minimize the risk of product rejection at the borders.
- Protect industries from unfair competition.

Process of obtaining CoC:

To apply a Certificate of Conformity (CoC), below are required:

- Submit a Request for Certification (RFC).
- Client Declaration Form.
- Copy of commercial Invoice & Copy of Packing List.
- Test report from (Accredited 17025 Laboratory)
- Transport documents (Bill of Lading/Other Transport Documents).
- Document review.
- Physical inspection & products photos.
- COC issuance.

GOVERNMENT SERVICES PROGRAMS

GOVERNMENT SERVICES PROGRAMS

KURDISTAN CERTIFICATE OF CONFORMITY (COC) FOR NEW AND USED VEHICLES EXPORTATION

TIC Quality Control has been appointed as the sole Certification Body authorized to issue Certificates of Conformity (COC) for Vehicles entering Kurdistan through the Parvez Khan border crossing.

Kurdistan's Consignment-Based Conformity Assessment (CBCA) program mandates that all regulated products, including vehicles, must comply with established standards before entering the borders of Kurdistan.

This program aims to ensure that vehicles exported follow standards and meet safety requirements.

We specialize in offering comprehensive third-party inspection services and Certificates of Conformity (COC) for vehicles.

Our third-party inspections involve a thorough and unbiased examination of vehicles to ensure they meet the required standards and regulations. This service helps to identify any potential issues or defects that may affect the vehicle's performance, safety, or compliance with industry standards.

As well as , vehicles damage survey is a comprehensive evaluation process conducted to assess the extent and nature of damage sustained by a vehicle. This survey involves a detailed inspection by qualified professionals who meticulously examine various aspects of the vehicle to identify and document any damage.

VEHICLE AND AUTOMOTIVE INSPECTION

OIL AND GAS

INDEPENDENT CUSTODY TRANSFER INSPECTION

Custody transfer is the precise method for transferring liquids in the oil and gas industry. TIC offers expert engineering and surveying services for accurate transportation of materials between tanks, tankers, ships, or other segments.

QUALITY AND QUANTITY INSPECTION

At ports, we verify oil and gas shipment quality and quantity during loading or unloading. Quality checks include density, viscosity, sulfur content, and composition testing. Quantity inspection involves precise measurement using calibrated equipment and devices, ensuring transparency and preventing disputes.

LOADING/OFFLOADING SUPERVISION

Oversight of loading and offloading operations to ensure proper handling, safety protocols, and adherence to loading plans.

TANK CALIBRATION AND INSPECTION SERVICES

Our tank calibration service efficiently inspects and measures shore and ship tanks storing commodities like crude oil, refined products, LPG, LNG, and other bulk cargoes in a single mobilization..

PIPELINE INTEGRITY TESTING SERVICES

We ensure the structural integrity and safety of oil and gas pipelines through rigorous testing and assessment.

FOOD

Food inspection services are essential for upholding food safety and quality standards. Aim to monitor food production processes, enforce regulations, and educate industry stakeholders. These services are crucial for protecting public health and ensuring that food products are safe for consumption:

- **During Production Inspection (DPI)**
- **Final Random Inspection (FRI)**
- **Loading / Offloading Supervision**
- **Damage Survey.**

COMMODITIES, CONSUMER PRODUCTS

Third-party commodity inspection services by TIC ensures goods meet contractual, industry, and regulatory standards, offering impartial verification and assurance to all parties involved. Our experienced inspectors provide top-notch services. This service covers a wide range of commodities and consumer products.

COVERAGE

- Agricultural Products (Grains and feed, Rice, Corn, Oilseeds, Sugar, Cotton etc)
- Fertilizers & Minerals (Urea, phosphate, coal, coke, sulfur, etc)
- Metals ((steel coils, rods and billet, Copper, Aluminums, etc)
- Electrical & Electronic (These services are critical in verifying product compliance and reliability, thereby enhancing consumer trust and safety.)
- Hard Goods & Toys (Third-party inspection services for hard goods and toys encompass independent evaluations of product quality, safety, and compliance with regulatory standards.)
- Cosmetics (Third-party inspection services for cosmetics (Skin Care, Makeup, Hair Care, Fragrances, etc) encompass impartial evaluations of product quality, safety, and adherence to regulatory standards.)
- Textiles (In the realm of textiles, third-party inspection services entail rigorous evaluations of product quality, safety, and regulatory compliance.)

SCOPE

Our range of Commodities Inspection Scopes includes.

- Loading/Offloading Supervision
- Quality Control
- Weight Control
- Sampling
- Packing and Marking Inspection
- Visual Inspection
- Damage Surveys

COMMODITIES, CONSUMER PRODUCTS

MARINE

SERVICES

DRAFT SURVEY

Our Draft Survey service, conducted by experienced marine surveyors, measures cargo quantity on vessels before loading or discharge operations begin and after completion.

ULLAGE

Our Ullage survey calculates the weight of liquid cargo on tanker ships using the empty space above the load in the tanks.

BUNKER SURVEY

Our Bunker Survey measures fuel quantity delivered to a vessel during bunkering. Experienced marine surveyors conduct surveys before and after operations for accuracy and transparency.

SEALING/ UNSEALING

Sealing/Unsealing services secure shipments with tamper-proof seals before transportation and verify seal integrity post-transit to prevent tampering.

SERVICES

ON/OFF HIRE SURVEY

Our On/Off Hire Survey assesses vessel condition for hiring transactions. Conducted by experienced marine surveyors, it provides comprehensive information and minimizes liabilities.

CARRIER CLEANLINESS INSPECTION

Carrier Cleanliness Inspection ensures carriers are clean and ready for shipments before loading. Experienced inspectors verify standards, maintaining cargo integrity and preventing contamination during transportation.

HOSE TEST

Hose test verifies vessel holds' weatherproof integrity before loading, minimizing cargo damage risk. Conducted by experienced inspectors, it ensures that holds are secure and in good condition for intended shipments.

MARINE

TESTING

FOOD SAFETY & AGRI TESTING

Expert analysis to verify and validate quality and safety parameters at every stage of your food supply chain.

The modern food industry is driven by safety, quality, authenticity, and nutrition. Consumers desire products that are authentic, nutritious, premium, and secure. Assessments of ingredients, composition, and country of origin are required in order to establish trust with customers.

Specialized Food & Agri testing services assist businesses in both domestic and global Food & Agri products distribution networks to verify that their goods align with consumer demands, consequently lowering potential hazards, enhancing productivity, and fulfill satisfaction and trust among consumers

PHYSICAL TESTING

CHEMISTRY AND NUTRITIONAL ANALYSIS

MICROBIOLOGICAL TESTING

OIL & GAS TESTING

At TIC, we perform extensive specifications testing for Oil & Gas based on various standards, including international, national, trade, or company-specific ones.

MINERALS & METAL TESTING

Ensure mineral and metal commodities meet contractual obligations with our global sample preparation and physical & chemical testing solutions, adhering to international standards. .

ELECTRICAL & ELECTRONIC TESTING

Ensuring electrical safety, energy efficiency, and product durability are critical quality attributes for electrical and electronic items.

HARD GOODS & TOYS TESTING

TIC provides comprehensive testing services for hardgoods and toys products to ensure they adhere to the highest standards of safety, quality, and compliance.

COSMETICS & HYGIENE TESTING

Elevate your brand's reputation in the cosmetics and hygiene industry by ensuring compliance with regulatory requirements with our comprehensive analytical, safety, and efficacy testing services.

TEXTILE & CLOTHES TESTING

TIC provides an extensive array of services tailored to the textiles and clothing sector.

TESTING

TESTING

NON-DESTRUCTIVE TESTING (NDT)

TIC quality control performs NDT scopes through the sister company Seacorr.

- UT (Ultrasonic Testing)
- MT (Magnetic Particle Testing)
- PT (Penetrant Testing)
- RT (Radiographic Testing)
- PAUT (Phased Array Ultrasonic Testing)
- TOFD (Time-of-Flight Diffraction)
- ECT (Eddy Current Testing)
- MFL (Magnetic Flux Leakage)
- UTG (Ultrasonic Thickness Gauging)
- IRT (Infrared Testing)
- LRUT (Long Range Ultrasonic Testing)
- (AE) Acoustic Emission
- Visual testing
- Holiday testing
- Hardness Testing
- Replica Metallography
- Specialized Level III and NDT Services during ASME Audit
- Preparatory Training in International Certification of ISO 9712 : 2012
- Leak testing
- Internal Rotary Testing System (IRIS)
- Alternating Current Field
- Measurement (ACFM)
- Internal Pipeline Testing

Our training courses provide comprehensive insights and practical skills for implementing and auditing various management systems. These courses are designed for professionals and key personnel involved in managing and auditing these systems, helping them gain a deeper understanding of the standards and how to apply them effectively in their organizations.

AWARENESS & INTERNAL AUDIT COURSES

- ISO 9001:2015 Quality Management System (QMS)
- ISO 14001:2015 Environmental Management System (EMS).
- ISO 22000:2018 Food Safety Management Systems (FSMS).
- ISO 45001:2018 Occupational Health And Safety Management System (OHSMS).
- Hazard Analysis & Critical Control Points (HACCP).

TRAINING

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