



TIC FOR QUALITY CONTROL (TIC)

Doc No:
TIC-IMS-IMP-A-25-10

Issue No. and Date:
0/25th October 2025

Revision No. and Date:
0/25th October 2025

IMPARTIALITY POLICY

TIC QULAITY CONTROL is the legal entity responsible for Inspection process & product inspections / certification activities. This Policy and Public Statement refers the mechanism followed by TIC QULAITY CONTROL for its Impartial inspections / inspections / certification activities. TIC QULAITY CONTROL Management and Staff fully understand the importance of impartiality and ensures in undertaking its inspections / certification activities. TIC QULAITY CONTROL is structured and managed in a way to safeguard its impartiality through having independent impartiality committee for product certification processes, and separation of all related interested parties in inspections / certification activities in terms of activity operations and decisions, in addition to mitigating all risks to impartiality. TIC QULAITY CONTROL is an inspection & conformity assessment body and not involved in any part of the following:

- 1) Design, manufacture, installation, distribution or maintenance of products, processes or services;
- 2) Offering or provision of consultancy to its clients;
- 5) Offering or provision of management system consultancy or internal auditing to its clients where the inspections / certification scheme requires the evaluation of the client's management system.

TIC QULAITY CONTROL ensures that activities of separate legal entities, with which TIC QULAITY CONTROL or the legal entity of which it forms a part has relationships, do not compromise the impartiality of its inspections / certification activities.

It is also ensured that, when the separate legal entity offers or produces the inspected / certified product (including products to be inspected / certified) or offers or provides consultancy, TIC QULAITY CONTROL personnel in the review and certification decision-making process are not involved in the activities of the separate legal entity.

TIC QULAITY CONTROL activities are not marketed or offered as linked with the activities of an organization that provides consultancy. Furthermore, TIC QULAITY CONTROL do not state or imply in any way that certification would be simpler, easier, faster, or less expensive if a specified consultancy organization were used.

Within a period of two years, TIC QULAITY CONTROL personnel shall not be used to review or make a reporting / certification of inspections or certified products decision for a product for which they have provided consultancy.

Any risks to its impartiality, arising from the actions of other persons, bodies or organizations, identified actions shall immediately be taken as per the risk to impartiality analysis and arrangements.

All TIC QULAITY CONTROL personnel (either internal or external) or committees who could influence the inspections / certification activities are committed to act impartially.

All personnel of TIC QULAITY CONTROL are committed to full compliance with this declaration. All personnel of TIC QULAITY CONTROL including its Top Managements, Staff and Subcontractors are required to complete and sign the compliance of no conflict of interest, non-Disclosure agreement and codes of ethics policy document.

Rand Khalifa
CEO